

IMPORTANT - PLEASE READ PRIOR TO USE

Melag Steriliser Warranty Terms & Conditions

UPDATED
04/03/2024

All Models of MELAG sterilisers sold in Australia are supplied with a 2 year Warranty from Device Technologies Australia.

The following Conditions apply:-

- The steriliser **MUST** be installed by a MELAG authorised service company as approved by Ian Hopkins, the Technical Manager of Melag for Device Technologies Australia.
- **The customer must ensure that the INSTALLING SERVICE AGENT completes the on-line MELAG warranty registration with full details for warranty to be activated.**
Model: _____
Serial #: _____
- The warranty period is 2 years or 2,000 cycles - whichever comes first.
- Any repairs under warranty are to be done by Accredited Service agents only - please refer to www.briggatemedical.com for the most up-to-date list of agents.
- The customer **MUST** have a 12 month maintenance performed by an accredited service agent for the second year of the warranty to apply.
- Consumable items such as door gaskets, HEPA filters, drain line protection filters, printer ribbons & paper are **NOT WARRANTY ITEMS** unless there is a drastic early failure of these components. Device Technologies Australia will assess and determine any and all warranty claims.
- If the approved service company determines that a fault is due to operator error, then this is not covered by warranty.
- Failure of essential services such as water & power to the unit are not covered under warranty.
- Travel costs in excess of one hour are not covered by warranty & this also applies to freight costs.

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Supporting Podiatrists with integrity and trust since 1987



CAIRNS & SURROUNDS

Company Name: **North Queensland Dental Engineering**
Contact Name: Rob McInnes
Address: 53 McLeod Street, **CAIRNS** QLD 4870
Mobile: 0418 195 299
Phone Number: 07 4051 9133
Email: rob@nqde.com.au

CAIRNS & TOWNSVILLE

Company Name: **Medtek/Paragon P/L (Cairns Office)**
Contact: Chris Landman
Address: 213 Draper Street, **PARRAMATTA PARK** QLD 4870
Phone Number: 1300 288 299
Email: Chris.Landman@paragoncare.com.au

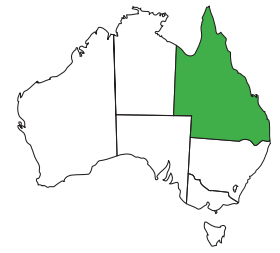
Company Name: **Medtek/Paragon P/L (Townsville Office)**
Contact: Bronwen Blagg
Address: 106 Dalrymple Road, **CURRAJONG** QLD 4812
Phone Number: 07 4779 8400
Email: bronwenb@medtek.com.au

Company Name: **Medical Dental Solutions North Queensland (Townsville Office)**
Contact Name: Devlin Miller
Address: 51 Keane Street, **CURRAJONG** QLD 4812
Phone Number: 1300 158 685
Email: Devlin@mdsnq.com.au

Company Name: **Medical Dental Solutions North Queensland (Cairns Office)**
Contact Name: Brianna Tardent
Address: 6/1 Hargreaves Street, **EDMONTON** QLD 4869
Phone Number: 07 4041 0075
Email: Brianna@medicaldentalsolutions.com.au

MACKAY

Company Name: **MOB Enterprises**
Contact Name: Brian Saxby
Address: 84 Shoal Point Road, **BUCASIA** QLD 4750
Mobile: 0412 586 899
Phone Number: 07 4954 6563
Email: MOB_Enterprises@hotmail.com



ROCKHAMPTON

Company Name: **CQ Tec Services**
Contact Name: Kim Asher or Grant Suthers
Address: 32 Alexander Street, **NORTH ROCKHAMPTON** QLD 4701
Phone Number: 07 4926 1222
Email: kim@cqtec.com.au

BUNDABERG & WESTERN QUEENSLAND

Company Name: **Steriliser Testing & Repairs**
Contact Name: Ved Prakash
Address: 33 Ingram Drive, **GRACEMERE** QLD 4702
Mobile: 0421 826 477
Phone Number: 07 4933 4022
Email: str.tech@outlook.com

SUNSHINE COAST

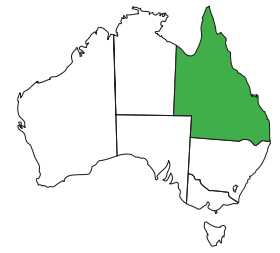
Company Name: **Shine Dental Technical Services**
Contact Name: Shaun Mahoney
Address: 7/34 Page Street, **KUNDA PARK** QLD 4556
Mobile: 0409 933 852
Email: service@shinedental.com.au

BRISBANE

Company Name: **Medical Dental Solutions North Queensland (Brisbane Office)**
Contact Name: Ella Emery
Address: 16-18 Riverlands Drive, **LOGANHOLME** QLD 4129
Phone Number: 07 3801 5797
Email: bris.admin@mdsnq.com.au

BRISBANE / GOLD COAST

Company Name: **ABLE Services**
Contact Name: Damian Rowe
Address: 4/16 Dividend Street, **MANSFIELD** QLD 4122
Mobile: 0419 686 872
Phone Number: 07 3349 2555
Email: damian.rowe@ableservice.com.au



BRISBANE / GOLD COAST / QLD RURAL

Company Name: **Dental Depot**
Contact Name: Charles North
Address: Unit 1, 121 Newmarket Road, **WINDSOR** QLD 4030
Phone Number: 07 3857 0011
Email: charles@dentaldepot.com.au

Company Name: **Brisbane Dental Equipment Services**
Contact Name: Mal Flanagan
Address: P O Box 3217, **BIRKDALE** QLD 4159
Phone Number: 0416 087 250
Email: mal@brisbanedentalequipment.com.au

BRISBANE / GOLD COAST & NORTHERN NSW

Company Name: **Brandon Technical Services**
Contact Name: Roger Brandon
Address: 18 Kalamunda Close, **ELANORA** QLD 4221
Mobile: 0410 519 633
Email: rogerbrandontechnicalservices@gmail.com

Company Name: **BK Med & Dent**
Contact Name: Kel Jensen
Address: 24 Saltwater Terrace, **MONTEREY KEYS** QLD 4212
Mobile: 0419 434 600
Phone Number: 07 5502 6848
Email: bkmeddent@bigpond.com

BRISBANE / GOLD COAST & SUNSHINE COAST

Company Name: **Medenticka**
Contact Name: Ron Zelina
Address: P O Box 1188, **OXENFORD** QLD 4210
Mobile: 0490 015 001
Email: service@medenticka.com.au



SYDNEY / WOLLONGONG / CENTRAL COAST

Company Name: PKB Autoclaves
Contact Name: Paul Beeston
Address: P O Box 3259, **ROUSE HILLS** NSW 2155
Mobile: 0497 576 389
Email: pbeeston@pkbautoclaveservices.com

Company Name: HTC Medical
Contact Name: Michael Lindon
Address: 8 Stuart Street, **PADSTOW** NSW 2211
Phone Number: 02 9771 4088
Email: michael@hightech.com.au

Company Name: S B Autoclaves
Contact Name: Anne-Marie Hughes
Address: 3/398 The Boulevard, **KIRRAWEE** NSW 2232
Phone Number: 02 9542 5200
Email: sba@ezylink.net.au

Company Name: J B Dental Equipment Services
Contact Name: Nadia Badger
Address: 8 Roundhill Road, **WILTON** NSW 2571
Mobile: 0402 007 192
Email: jdental@bigpond.net.au

Company Name: Autoclaves Tech
Contact Name: Cooper Zhang
Mobile: 0434 779 335
Email: service@autoclavestech.com.au

NEWCASTLE / NORTHERN NSW / ILLAWARRA REGION

Company Name: PresiDental
Contact Name: John Boswell
Address: 11/311 Hillsborough Road, **WARNERS BAY** NSW 2282
Phone Number: 1800 773 743
Email: johnb@presidental.com.au



NORTHERN & NORTH WESTERN NSW

Company Name: Country Dental & Autoclave Services
Contact Name: Ben Hargraves
Address: 88 Corindi Park Drive, [CORINDI BEACH](#) NSW 2456
Mobile: 0418 657 203
Email: ben@countrydental.com.au

NORTHERN NSW

Company Name: BK Med & Dent
Contact Name: Kel Jensen
Address: 24 Saltwater Terrace, [MONTEREY KEYS](#) QLD 4212
Mobile: 0419 434 600
Phone Number: 07 5502 6848
Email: bkmeddent@bigpond.com

Company Name: Brandon Technical Services
Contact Name: Roger Brandon
Address: 18 Kalamunda Close, [ELANORA](#) QLD 4221
Mobile: 0410 519 633
Email: rogerbrandontechnicalservices@gmail.com

NORTH COAST / NORTHERN / CENTRAL & WESTERN NSW

Company Name: Hunter Dental Technical Services
Contact Name: Owen Kurtz
Address: P O Box 3243, [VALENTINE](#) NSW 2280
Phone Number: 02 4946 8007
Email: info@hdts.com.au

RIVERINA AREA OF NSW

Company Name: RV Dental
Contact Name: Andrew Bruce
Address: 32 Beckwith Street, [WAGGA WAGGA](#) NSW 2650
Mobile: 0405 472 415
Email: rvdental@hotmail.com



APPROVED SERVICE AGENTS

NSW & ACT

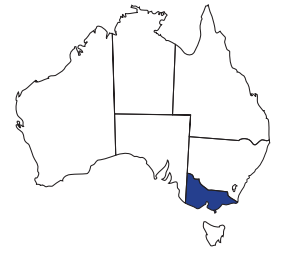


ALBURY / WODONGA REGION

Company Name: Maxx Services
Contact Name: Max O'Reilly
Mobile: 0439 712 207
Email: maxx8000@gmail.com

ACT / CANBERRA

Company Name: ASE
Contact Name: David Barwick
Address: P O Box 438, MAWSON ACT 2607
Mobile: 0412 720 890
Email: autoclavese@optusnet.com.au



MELBOURNE METROPOLITAN (CHECK WITH AGENT FOR VIC. COUNTRY SERVICES)

Company Name: Select Medical Technologies
Contact Name: Sean Mehegan
Address: Factory 10, 21 Barry Street, **BAYSWATER** VIC 3153
Mobile: 0417 255 355
Phone Number: 03 9720 7055
Email: sean@selectmedical.com.au

Company Name: Optima (North Geelong)
Contact Name: Hamish Dale
Address: 177 Station Street, **NORTH SHORE** VIC 3214
Phone Number: 1800 243 234
Email: hamish@optimahg.com.au

Company Name: Advanced Instruments
Contact Name: David Desira
Address: 3 / 10-14 Simms Road, **GREENSBOROUGH** VIC 3088
Mobile: 0418 106 333
Phone Number: 03 9437 2737
Email: desira@advancedinstruments.com.au

Company Name: Siltex Australia
Contact Name: Helen Zervas
Address: 18 Ardena Court, **EAST BENTLEIGH** VIC 3165
Phone Number: 03 9570 6222
Email: helen@siltex.com.au

Company Name: Medi-Dent P/L
Contact Name: Andre Fourie
Address: 39-41 Lakewood Boulevard, **BRAESIDE** VIC 3195
Phone Number: 1300 886 674
Email: andre@medident.com.au



APPROVED SERVICE AGENTS

VIC



MELBOURNE & COUNTRY VICTORIA

Company Name: **Medical Equipment Sales & Service (MESS)**
Contact Name: Peter Stambolidis
Address: 11 Irene Street, **COBURG NORTH VIC 3058**
Phone Number: 03 9354 6950
Email: ruby@mesr.com.au

WESTERN & SOUTHWEST REGIONAL VICTORIA

Company Name: **Proactive Sterilisers**
Contact Name: Craig Thatcher
Address: P O Box 365, **WENDOUREE VIC 3355**
Mobile: 0400 522 393



APPROVED SERVICE AGENTS

SA



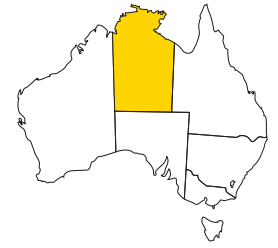
ADELAIDE METROPOLITAN (CHECK WITH AGENT FOR SA. COUNTRY SERVICES)

Company Name: Medisure (High-Tech Systems)
Contact Name: Ben Vandermoer
Address: 30 Wongabeena Drive, SURREY DOWNS SA 5126
Mobile: 0412 679 666
Phone Number: 08 8289 4255
Email: ben@medisure.net.au

Company Name: Allianz Medical & Surgical
Contact Name: Phil Risley
Address: 538 Ackland Hill Road, CHERRY GARDENS SA 5157
Mobile: 0418 815 488
Email: service@allianz-ms.com

ADELAIDE & COUNTRY SOUTH AUSTRALIA

Company Name: Dental Maintenance Solutions
Contact Name: Kip Grimble
Address: P O Box 389, LONSDALE SA 5160
Phone Number: 0418 442 993
Email: kip@dental maintenancesolutions.com.au



DARWIN METROPOLITAN (CHECK WITH AGENT FOR NT REGIONAL SERVICES)

Company Name: Pacific Integrated Maintenance Solutions
Contact Name: Casey McDonnell
Address: 6 Teasdale Street, **JOHNSTON** NT 0832
Mobile: 0435 723 330
Email: casey@pacificmaintenance.com.au

Company Name: Medical Equipment Management
Contact Name: Ben Wallace
Address: Darwin Private Hospital, Rocklands Drive, **TIWI** NT 0810
Mobile: 08 8945 6177
Email: bw@mem_nt.com.au

ALICE SPRINGS

Company Name: Medical Equipment Management
Contact Name: Mike Gibney
Address: Alice Springs Hospital, Gap Road, **ALICE SPRINGS** NT 0870
Mobile: 08 8951 7883
Email: mg@mem_nt.com.au



PERTH & COUNTRY WESTRN AUSTRALIA

Company Name: **IBES**
Contact Name: Simon Spitale
Address: 19 Elmsfield Road, **MIDVALE** WA 6056
Phone Number: 08 9274 5755
Email: simon@ibes.net.au

Company Name: **Medelect Biomedical Services**
Contact Name: Greg Saunt
Address: 4/611 Hay Street, **JOLLIMONT** WA 6014
Phone Number: 08 9381 8484
Email: admin@medelect.com

Company Name: **Babich Maintenance & Steriliser Services**
Contact Name: Dave Babich
Address: 7/21 Biscayne Way, **JANDAKOT** WA 6164
Mobile: 0419 950 169
Phone Number: 08 9414 7635
Email: daveb@bmss.net.au

Company Name: **Infection Control Engineering**
Contact Name: Guru Jabbal
Address: Unit 2 10 Lithic Way, **WANGARA** WA 6065
Mobile: 0411 513 627
Email: admin@icengwa.com.au



APPROVED SERVICE AGENTS

TAS



NORTH & WESTERN TASMANIA

Company Name: **K-TEK Medical & Dental Equipment Service**
Contact Name: Kevin Johnston
Address: Verclut Cottage, 11 Kindred Road, **FORTH TAS** 7310
Postal Address: PO Box 378, **FORTH TAS** 7310
Mobile: 0408 538 835
Email: kevin@ktek.com.au

HOBART / SOUTHERN TASMANIA

Company Name: **Andrew Law Autoclaves**
Contact Name: Andrew Law
Address: 54 Coolamon Road, **TAROONA** TAS 7054
Mobile: 0407 725 170
Email: alawautoclave@gmail.com