

MELAG

competence in hygiene

IMPORTANT

PLEASE READ PRIOR TO USE

MELAG STERILISER WARRANTY TERMS & CONDITIONS

All Models of MELAG sterilisers sold in Australia are supplied with a 2 year Warranty from Device Technologies Australia/Biomedex.

This list shows the Australian National accredited service providers for Melag equipment imported and distributed by Device Technologies Australia/Biomedex. These companies have received factory backed training by the Product Manager-Melag for Device Technologies Australia.

All companies listed can attend warranty claims on behalf of Device Technologies Australia without prior approval from the Product Manager - Melag or Assistant Technical Manager- Melag at Device Technologies Australia.

The following Conditions apply:-

- Upon delivery, the steriliser **MUST** be calibrated/validated by a MELAG authorised service company as approved by the Technical Manager of Melag for Device Technologies Australia (refer to the list of agents located within your State as detailed in the following pages).
- **The customer must ensure that the SERVICE AGENT completes the on-line MELAG warranty registration with full details for warranty to be activated.**
Model: _____
Serial #: _____
- The warranty period is 2 years or 2,000 cycles - whichever comes first.
- Any repairs under warranty are to be done by Accredited Service agents only - please refer to www.briggatemedical.com for the most up-to-date list of agents.
- The customer **MUST** have a 12 month maintenance performed by an accredited service agent for the second year of the warranty to apply.
- Consumable items such as door gaskets and drain line protection filters, are **NOT WARRANTY ITEMS** unless there is a drastic early failure of these components. Device Technologies Australia will assess and determine any and all warranty claims.
- If the approved service company determines that a fault is due to operator error, then this is not covered by warranty.
- Failure of essential services such as water & power to the unit are not covered under warranty.
- Travel costs in excess of one hour are not covered by warranty & this also applies to freight costs.

briggatemedicalcompany

Supporting Podiatrists with integrity and trust since 1987

**CAIRNS & SURROUNDS**

Company Name: **North Queensland Dental Engineering**
Contact Name: Rob McInnes
Address: 53 McLeod Street, **CAIRNS** QLD 4870
Mobile: 0418 195 299
Phone Number: 07 4051 9133
Email: rob@nqde.com.au

CAIRNS & TOWNSVILLE,

Company Name: **Medtek/Paragon P/L (Cairns Office)**
Contact: Chris Landman
Address: 213 Draper Street, **PARRAMATTA PARK** QLD 4870
Phone Number: 1300 288 299
Email: Chris.Landman@paragoncare.com.au

Company Name: **Medtek/Paragon P/L (Townsville Office)**
Contact: Bronwen Blagg
Address: 106 Dalrymple Road, **CURRAJONG** QLD 4812
Phone Number: 07 4779 8400
Email: bronwenb@medtek.com.au

Company Name: **Medical Dental Solutions North Queensland (Townsville/Mackay Office)**
Contact Name: Joyce (Townsville) / Kim (Mackay)
Address: 51 Keane Street, **CURRAJONG** QLD 4812
Phone Number: 07 4728 2055
Email: tsv.reception@medicaldentalsolutions.com.au

Company Name: **Medical Dental Solutions North Queensland (Cairns Office)**
Contact Name: Brianna or Kylie
Address: 6/1 Hargreaves Street, **EDMONTON** QLD 4869
Phone Number: 07 4041 0075
Email: Cairns.admin@medicaldentalsolutions.com.au

Company Name: **Mackay & Hinterland Dental Services**
Contact Name: Matt Woodland
Address: P.O. Box 93, **WALKERSTON** QLD 4751
Mobile: 0407 990 972
Email: m.h.dentalservice@gmail.com

**ROCKHAMPTON**

Company Name: **Medical Dental Solutions North Queensland (Rockhampton Office)**
Contact Name: Ruby
Address: 32 Alexander Street, **NORTH ROCKHAMPTON** QLD 4701
Phone Number: 1300 158 685
Email: ruby@medicaldentalsolutions.com.au

BUNDABERG & WESTERN QUEENSLAND

Company Name: **Steriliser Testing & Repairs**
Contact Name: Ved Prakash
Address: 13 Belle Eden Drive, **ASHFIELD** QLD 4670
Mobile: 0421 826 477
Phone Number: 07 4933 4022
Email: str.tech@outlook.com

SUNSHINE COAST

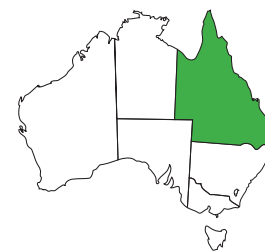
Company Name: **Shine Dental Technical Services**
Contact Name: Shaun Mahoney
Address: 7/34 Page Street, **KUNDA PARK** QLD 4556
Mobile: 0409 933 852
Email: service@shinedental.com.au

BRISBANE

Company Name: **Medical Dental Solutions North Queensland (Brisbane Office)**
Contact Name: Vicki
Address: 12/16-18 Riverlands Drive, **LOGANHOLME** QLD 4129
Phone Number: 07 3801 5797
Email: Bris.admin@medicaldentalsolutions.com.au

BRISBANE / GOLD COAST

Company Name: **ABLE Services**
Contact Name: Billie
Address: 4/16 Dividend Street, **MANSFIELD** QLD 4122
Phone Number: 07 3349 2555
Email: reception@ableservice.com.au



BRISBANE / GOLD COAST

Company Name: **Dental Depot**
Contact Name: Adele Urry
Address: Unit 1, 121 Newmarket Road, **WINDSOR** QLD 4030
Phone Number: 07 3857 0011
Email: adele@dentaldepot.com.au

Company Name: **Brisbane Dental Equipment Services**
Contact Name: Mal Flanagan
Address: P.O. Box 3217, **BIRKDALE** QLD 4159
Mobile: 0416 087 250
Email: mal@brisbanedentalequipment.com.au

BRISBANE / GOLD COAST & NORTHERN NSW

Company Name: **Brandon Technical Services**
Contact Name: Roger Brandon
Address: 18 Kalamunda Close, **ELANORA** QLD 4221
Mobile: 0410 519 633
Email: rogerbrandontechnicalservices@gmail.com

Company Name: **Leading Dental**
Contact Name: Melissa Van't Hoff
Address: 6/20 Smallwood Place, **MURARRIE** QLD 4172
Phone Number: 07 3139 1549
Email: service@leadingdental.com.au

**SYDNEY / WOOLLONGONG / CENTRAL COAST**

Company Name: **PKB Autoclaves**
Contact Name: Paul Beeston
Address: P O Box 3259, **ROUSE HILLS** NSW 2155
Mobile: 0497 576 389
Email: pbeeston@pkbautoclaveservices.com

Company Name: **Autoclaves Tech**
Contact Name: Cooper Zhang
Address: **HURSTVILLE** NSW 2220
Mobile: 0434 779 335
Email: service@autoclavestech.com.au

Company Name: **William Green**
Contact Name: Julie Hann
Address: 47-49 Mary Parade, **RYDALMERE** NSW 2116
Phone Number: 02 8865 0311
Email: Julie.hann@williamgreen.com.au

Company Name: **Mark's Dental**
Contact Name: Mark Mangesi
Address: 85 Mclver Avenue, **MIDDLETON GRANGE** NSW 2171
Mobile: 0404 448 616
Email: mark@marksdental.com.au

Company Name: **HTC Medical**
Contact Name: Kylie Townsend
Address: 7 Stuart Street, **PADSTOW** NSW 2211
Phone Number: 02 9145 9595
Email: service@htcmedical.com.au

Company Name: **S B Autoclaves**
Contact Name: Anne-Marie Hughes
Address: 3/398 The Boulevarde, **KIRRAWEE** NSW 2232
Phone Number: 02 9542 5200
Email: admin@sbautoclaves.com.au

Company Name: **J B Dental Equipment Services**
Contact Name: Nadia Badger
Address: 8 Roundhill Road, **WILTON** NSW 2571
Mobile: 0402 007 192
Email: jdental@bigpond.net.au

**SYDNEY / WOOLLONGONG / CENTRAL COAST**

Company Name: **Babich Maintenance & Steriliser Services**
Contact Name: Dave Babich
Address: NSW
Email: servicensw@bmss.net.au

NEWCASTLE / NORTHERN NSW / ILLAWARRA REGION

Company Name: **PresiDental**
Contact Name: John Boswell
Address: 11/311 Hillsborough Road, **WARNERS BAY** NSW 2282
Phone Number: 1800 773 743
Email: johnb@presidental.com.au

NORTHERN & NORTH WESTERN NSW

Company Name: **Country Dental & Autoclave Services**
Contact Name: Leearne Howard
Address: 88 Corindi Park Drive, **CORINDI BEACH** NSW 2456
Mobile: 02 6615 0804
Email: info@countrydental.com.au

Company Name: **Hunter Dental Technical Services**
Contact Name: Ellie Richards
Address: P.O. Box 3243, **VALENTINE** NSW 2280
Phone Number: 02 4946 8007
Email: info@hdts.com.au

RIVERINA AREA OF NSW

Company Name: **RV Dental**
Contact Name: Andrew Bruce
Address: 32 Beckwith Street, **WAGGA WAGGA** NSW 2650
Mobile: 0405 472 415
Email: rvdental@hotmail.com

MELAG

competence in hygiene

APPROVED SERVICE AGENTS

NSW & ACT

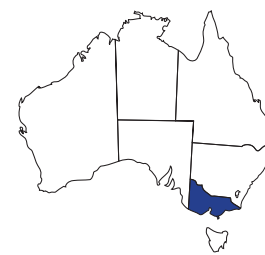


ALBURY / WODONGA REGION

Company Name: **Maxx Services**
Contact Name: Max O'Reilly
Mobile: 0439 712 207
Email: maxx8000@gmail.com

ACT / CANBERRA

Company Name: **ASE**
Contact Name: David Barwick
Address: P.O. Box 438, **MAWSON** ACT 2607
Mobile: 0412 720 890
Email: admin@asecanberra.com.au



MELBOURNE METROPOLITAN (CHECK WITH AGENT FOR VIC. COUNTRY SERVICES)

Company Name: **Select Medical Technologies**
Contact Name: Natalie Walker or Maggie Couacaud
Address: Unit 10, 21 Barry Street, **BAYSWATER** VIC 3153
Phone Number: 03 9720 7055
Email: natalie@selectmedical.com.au / maggie@selectmedical.com.au

Company Name: **Optima (North Geelong)**
Contact Name: Karl Holliday
Address: 177 Station Street, **NORTH SHORE** VIC 3214
Phone Number: 1800 266 515
Email: karl@optimahg.com.au

Company Name: **Melbourne Dental**
Contact Name: Amanda Stark
Address: Unit 3, 10-14 Simms Road, **GREENSBOROUGH** VIC 3088
Phone Number: 1300 123 384
Email: amanda@melbournedental.com.au

Company Name: **DRB Tech**
Contact Name: Dave Boulton
Address: **HEATHMONT** VIC 3135
Mobile: 0417 291 506
Email: dave@drbtech.com.au

Company Name: **Siltex Australia**
Contact Name: Helen Zervas
Address: 18 Ardena Court, **EAST BENTLEIGH** VIC 3165
Phone Number: 03 9570 6222
Email: helen@siltex.com.au

Company Name: **Medi-Dent P/L**
Contact Name: Arron McKenzie
Address: 39-41 Lakewood Boulevard, **BRAESIDE** VIC 3195
Phone Number: 1300 886 674
Email: arron@medident.com.au

**MELBOURNE & COUNTRY VICTORIA**

Company Name: **Medical Equipment Sales & Service (MESS)**
Contact Name: Ruby Stambolidis
Address: 11 Irene Street, **COBURG NORTH VIC 3058**
Phone Number: 03 9354 6950
Email: ruby@mesr.com.au

Company Name: **Medical Equipment Australia**
Contact Name: Jemal Arif
Address: Unit 12 / 37 Kelior Park Drive, **KEILOR PARK VIC 3042**
Phone Number: 03 9331 6796
Email: jemal@mesaustralia.com.au

REGIONAL VICTORIA

Company Name: **Proactive Sterilisers**
Contact Name: Craig Thatcher
Address: P.O. Box 365, **WENDOUREE VIC 3355**
Mobile: 0400 522 393

Company Name: **North Victoria Dental Services**
Contact Name: Vince Natalizio
Mobile: 0417 107 023
Email: service@northvicdental.com.au

**ADELAIDE METROPOLITAN (CHECK WITH AGENT FOR SA. COUNTRY SERVICES)**

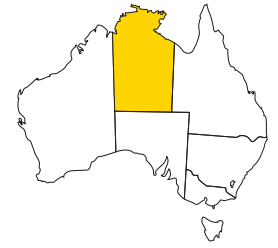
Company Name: **Medisure (High-Tech Systems)**
Contact Name: Ben Vandermoer
Address: **SURREY DOWNS** SA 5126
Mobile: 0412 649 666
Phone Number: 08 8289 4255
Email: ben@medisure.net.au

Company Name: **Medetec**
Contact Name: Beth
Address: 3A Wirriga Street, **REGENCY PARK** SA 5010
Mobile: 08 7077 5055
Email: admin@medetec.com.au

Company Name: **Allianz Medical & Surgical**
Contact Name: Phil Risley
Address: 538 Ackland Hill Road, **CHERRY GARDENS** SA 5157
Mobile: 0418 815 488
Email: service@allianz-ms.com

ADELAIDE & COUNTRY SOUTH AUSTRALIA

Company Name: **Dental Maintenance Solutions**
Contact Name: Kip Grimble
Address: P O Box 389, **LONSDALE** SA 5160
Phone Number: 0418 442 993
Email: kip@dental maintenancesolutions.com.au



DARWIN METROPOLITAN (CHECK WITH AGENT FOR NT REGIONAL SERVICES)

Company Name: **Medical Equipment Management**
Contact Name: Muhammad Owais Qureshi
Address: Darwin Private Hospital, Rocklands Drive, **TIWI** NT 0810
Phone Number: 08 8951 7883
Mobile: 0432 069 068
Email: mq@mem_nt.com.au

ALICE SPRINGS

Company Name: **Medical Equipment Management**
Contact Name: Mike Gibney
Address: Alice Springs Hospital, Gap Road, **ALICE SPRINGS** NT 0870
Phone Number: 08 8951 7883
Email: mg@mem_nt.com.au



PERTH & COUNTRY WESTRN AUSTRALIA

Company Name: **IBES**
Contact Name: Nicole Waldmeier
Address: 19 Elmsfield Road, **MIDVALE** WA 6056
Phone Number: 08 9274 5755
Email: info@ibes.net.au

Company Name: **Medelect Pty Ltd**
Contact Name: Greg Saunt
Address: 4/611 Hay Street, **JOLLIMONT** WA 6014
Mobile: 0418 447 564
Phone Number: 08 9381 8484
Email: Greg@medelect.com

Company Name: **Babich Maintenance & Steriliser Services**
Contact Name: Dave Babich
Address: 7/21 Biscayne Way, **JANDAKOT** WA 6164
Phone Number: 08 9414 7635
Email: daveb@bmss.net.au

Company Name: **Infection Control Engineering**
Contact Name: Guru Jabbal
Address: Unit 2 10 Lithic Way, **WANGARA** WA 6065
Mobile: 0408 886 000
Email: guru@icengwa.com.au

**NORTH & WESTERN TASMANIA**

Company Name: **K-TEK Medical & Dental Equipment Service**
Contact Name: Shauna Tuthill
Address: 192 Stony Rise Road, **STOMNY RISE TAS** 7310
Mobile: 03 6423 5350
Email: admin@ktek.com.au / office@ktek.com.au

HOBART / SOUTHERN TASMANIA

Company Name: **Andrew Law Autoclaves**
Contact Name: Andrew Law
Address: 54 Coolamon Road, **TAROONA** TAS 7054
Mobile: 0407 725 170
Email: alawautoclave@gmail.com